

Humana Group Medicare
Humana Inc.
P.O. Box 669
Louisville, KY 40201-0669

Important plan information



2026 Humana Group Medicare

Your journey to better health, for better retirement

PRESCRIPTION DRUG PLAN



We're here for you

Humana Group Medicare Customer Care

800-585-7417 (TTY: 711)

Monday – Friday, 7 a.m. – 8 p.m., Central time

Humana is a stand-alone prescription drug plan with a Medicare contract. Enrollment in this Humana plan depends on contract renewal. Call **800-585-7417 (TTY: 711)** for more information.

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Humana®



Let's get started understanding your benefits and coverage

Learn more about extra
programs and services
Humana offers

Scan the QR code with your
mobile device.



Inside this packet you'll find:

Welcome to a more human way to healthcare

Your benefits include

Frequently asked questions

What to expect after you enroll

Manage your Humana account online

Find a Pharmacy tool

Know your numbers

Prescription Summary of Benefits

Prescription Drug Guide



Welcome to a more human way to healthcare

Dear North Dakota Public Employees Retirement System (NDPERS) Member,

We're excited to let you know that **North Dakota Public Employees Retirement System (NDPERS)** has partnered with Humana to offer you a prescription drug plan that provides prescription drug coverage to add to your Original Medicare plan.

Understanding your Medicare plan and how it works is important. Humana believes everyone should have access to the tools and support needed to have a fair and just opportunity to be as healthy as possible. During our over 30 years of experience with Medicare, we've learned how to be a better partner in health.

Review the enclosed materials

This packet includes information on your Group Medicare prescription drug coverage along with extra services Humana provides.

- If you have questions about your premium, please call **North Dakota Public Employees Retirement System (NDPERS) at 800-803-7377 or 701-328-3900 (TTY: 711)**.
- Please see your enclosed prescription drug guide (PDG) to determine if your medications have quantity limits, require a prior authorization or step therapy. You can also visit **Humana.com/Pharmacy** or call Group Medicare Customer Care for assistance at the number on the back of your ID card.

We look forward to serving you now and for many years to come.

Sincerely,
Group Medicare Operations

Your benefits include:



A network of pharmacies

There are more than 61,000 participating pharmacies in our network.

Almost no claims paperwork

The plan works with your pharmacist to handle claims for you.

Pharmacy finder

An online tool that helps you find in-network pharmacies. It also tells you how far they are from you, the hours they're open, if they have a drive-through available, if they offer emergency Rx, delivery options and if they have bilingual employees.

Details you need to know

North Dakota Public Employees Retirement System (NDPERS) partners with Humana Group Medicare for your prescription drug plan (PDP). If you have already enrolled, no further action is needed as your enrollment has been processed. If you would like to enroll in this plan, please contact the NDPERS office to verify eligibility and to request application materials. Enrollment in this plan will end your enrollment in any Medicare prescription drug plan or Medicare Advantage prescription drug plan that you are currently enrolled in.

Frequently asked questions

When does my coverage begin?

NDPERS decides how and when you enroll. Check with your benefits administrator for the proposed effective date of your enrollment. Be sure to keep your current pharmacy coverage until your Humana Group Medicare PDP plan enrollment is confirmed.

What does insurance cover?

- Every pharmacy plan is different. Check coverage details before you visit a pharmacy.
- See if your prescription medication is covered and if you have any open transfers that need to occur.

Do I need to show my red, white and blue Medicare card when I visit the pharmacy?

No. You'll get a Humana member ID card that will take its place. Keep your Medicare ID card in a safe place—or use it only when it's needed for discounts and other offers from retailers.

What should I do if I need prescriptions filled before I receive my Humana member ID card?

If you need to fill a prescription after your coverage begins but before you receive your Humana member ID card, take a copy of your temporary proof of membership to any in-network pharmacy.

How can I get help with my drug plan costs?

People with limited incomes may qualify for assistance from the Extra Help program to pay for their prescription drug costs. To see if you qualify for Extra Help, call **800-MEDICARE (800-633-4227)**, 24 hours a day, seven days a week. If you use a TTY, call **877-486-2048**. You can also call the Social Security Administration at **800-772-1213**. If you use a TTY, call **800-325-0778**. Your state's Medical Assistance (Medicaid) Office may also be able to help, or you can apply for Extra Help online at www.ssa.gov.

What should I do if I have to file a claim?

To request reimbursement for a charge you paid for a prescription drug, send the pharmacy's itemized receipt and the Prescription Drug Claim Form (available at Humana.com or by calling Customer Care) to the claims address on the back of your Humana member ID card. Make sure the receipt includes your name and Humana member ID number. Call Humana Group Medicare Customer Care for more information and assistance.

What to expect after you enroll

- **Enrollment confirmation**

You'll receive a letter from Humana once the Centers for Medicare & Medicaid Services (CMS) confirms your enrollment.

- **Humana member ID card**

Your Humana member ID card will arrive in the mail shortly after you enroll.

- **Evidence of Coverage (EOC)**

You will receive information on how to view or request a copy of an Evidence of Coverage document (also known as a member contract or subscriber agreement). Please read the document to learn about the plan's coverage and services. This will also include your privacy notice.

- **Your personalized benefits statement**

Humana's SmartSummary® provides a comprehensive overview of your Part D benefits and prescription drug spending. You'll receive this statement after each month you've had a prescription claim processed. You can also sign-in to MyHumana and see your past SmartSummary statements anytime.

We're here for you

If you have questions or need help, call Humana Group Medicare Customer Care,

800-585-7417 (TTY: 711),

Monday – Friday, 7 a.m. – 8 p.m., Central time

Manage your Humana plan online

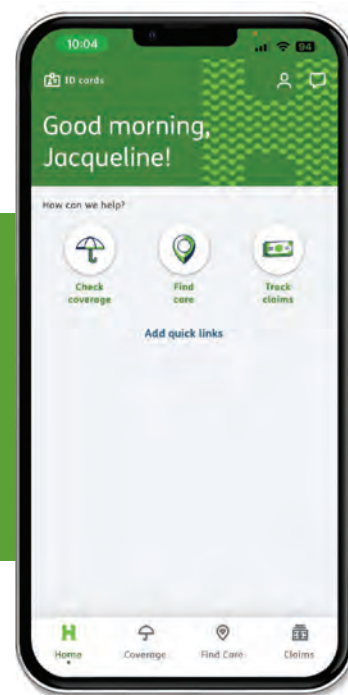
MyHumana on the go

Get the most out of your plan with a MyHumana account and take your Humana essentials wherever you go with the MyHumana mobile app.

Depending on your plan, you can use the MyHumana mobile app to:

- Explore coverage and benefit details the moment you need them
- Get Humana member ID cards and add them to your phone's wallet
- Find care close to you and get directions on your phone's map app
- Review claims status
- Access your exclusive member discounts

Once your Humana plan coverage begins, go to **MyHumana.com** to activate your account or download and register on the MyHumana app for iOS and Android.* Learn more at **Humana.com/member/manage-your-account**.



Getting started is easy— just have your Humana member ID card and follow these three steps:

- 1 Create your account.**
Visit **Humana.com/registration** and select the “Start activation now” button.
- 2 Choose your preferences.**
The first time you sign into your MyHumana account, be sure to choose how you want to receive information from us—online or mailed to your home. You can update your communication preferences at any time.
- 3 View your plan benefits.**
After you set up your account, be sure to view your plan documents so you understand your benefits and costs. You can also update your member profile if your contact information has changed.



Scan this QR code

Scan this QR code with your mobile device to create your account.

*App Store and Google Play app store are registered trademarks of Apple Inc. and Google. All rights reserved. Apple and Google are not participants in or sponsors of this promotion.

Use Humana's Find a Pharmacy tool to search for an in-network pharmacy near you

Choosing a pharmacy is an important decision. You can use Humana's Find a Pharmacy tool to search for an in-network pharmacy near you.

Filter your search

[Clear all filters](#)

Location

City, state, ZIP or street addr 

Network 

Humana Medicare Employer...

Refine your search

Search by Pharmacy

Services Offered

▼

Languages spoken

▼

Pharmacy Type

▼

Participation Status

▼

Accessibility

▼

Find a pharmacy that fits your needs

- 1 Go to **Humana.com/FindaPharmacy**
- 2 **Enter a location.** Enter an address, ZIP code or city in the "Location" field so we can display your search results. You can also select the arrow icon next to the location field to allow us to access your current location.
- 3 **Select a network.** Select your network to see what pharmacies match your plan. To help narrow the search, choose the employer network that represents your plan: **Humana Medicare Employer Plan (Medicare Group).***
- 4 **Results.** Have you found the pharmacy that you are looking for? If you need to revise your search, you can search again without leaving the results page.

Once you find a pharmacy that seems like a good fit for your needs, you can:

- View participation status
- View services and features
- Click on the link for the pharmacy website
- Get directions to the pharmacy
- Send the pharmacy's contact information to your email

*Required



If you need help choosing a pharmacy or selecting a network, or have questions, we can provide information by phone or send a printed directory. Call our Customer Care team at **800-585-7417 (TTY: 711)**, Monday – Friday, 7 a.m. – 8 p.m., Central time.

Know your numbers

Find important numbers anytime you need them*

Humana Group Medicare Customer Care

800-585-7417 (TTY: 711),

Monday – Friday, 7 a.m. – 8 p.m., Central time

MyHumana

Sign in to or register for MyHumana to access your personal and secure plan information at **Humana.com**.

MyHumana mobile app

Humana.com/mobile-apps

Pharmacies in your network

Humana.com/FindaPharmacy

CenterWell Pharmacy™

800-379-0092 (TTY: 711),

Monday – Friday, 7 a.m. – 10 p.m., and Saturday, 7 a.m. – 5:30 p.m., Central time

CenterWellPharmacy.com

CenterWell Specialty Pharmacy™

800-486-2668 (TTY: 711),

Monday – Friday, 7 a.m. – 10 p.m., and Saturday, 7 a.m. – 5:30 p.m., Central time

CenterWellSpecialtyPharmacy.com

Humana Clinical Pharmacy Review Team

800-555-2546 (TTY: 711),

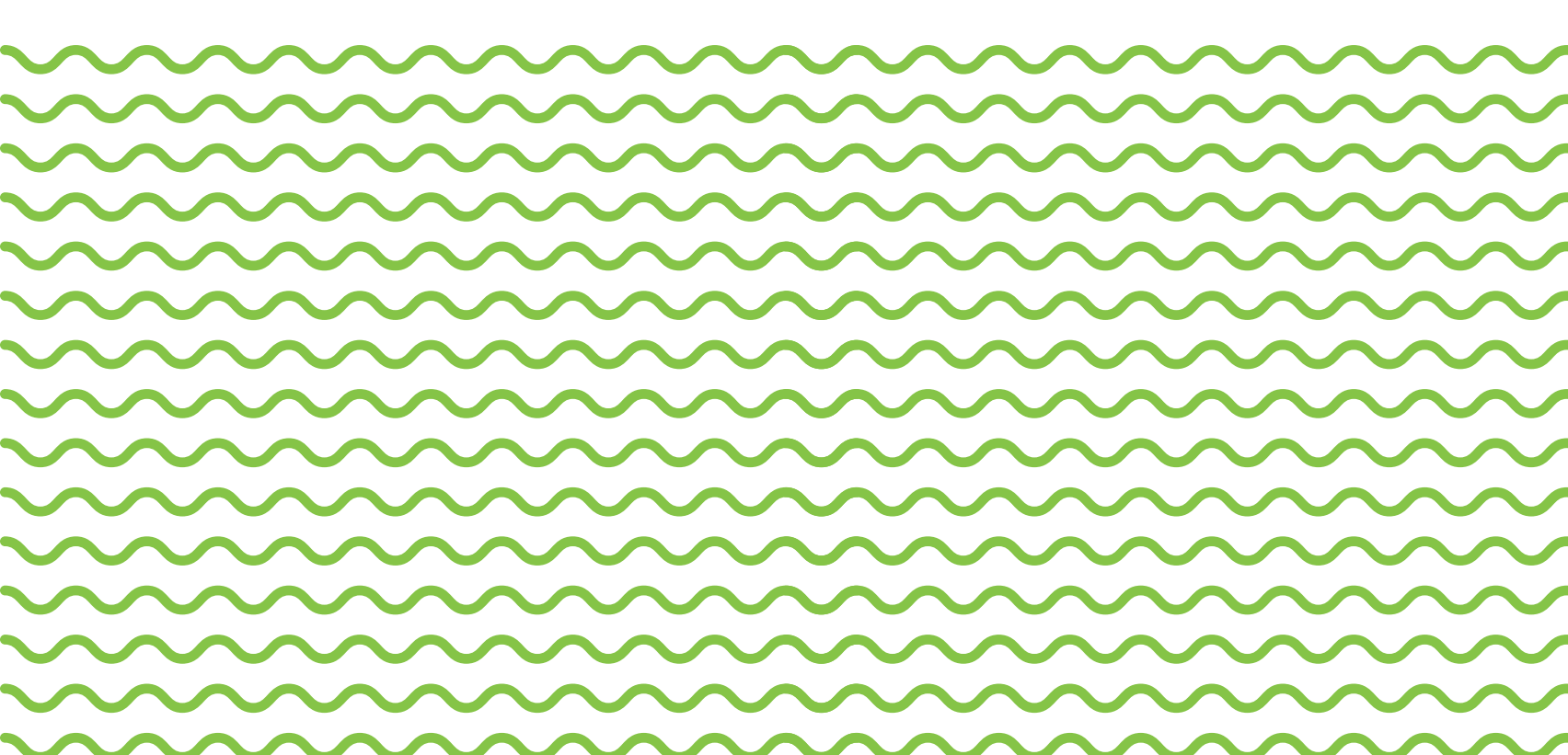
Monday – Friday, 7 a.m. – 7 p.m., Central time

State health insurance program offices

800-633-4227 (TTY: 711), daily

www.cms.gov/apps/contacts/#

*You must be a Humana member to use these services.



Humana®

A more human way
to healthcare™