



Resources for Living Well

Live Well Solutions focuses on promoting healthy lifestyles as well as improving productivity and the overall health of your employees and their family members.

Solution Focused Counseling Services

- 24/7 access to Master's or Doctoral-level EAP Counselors via a designated toll-free number for comprehensive assessments, triage, referrals, and follow-up services.
- 6 face-to-face or telephonic counseling visits per year, per issue delivered through LWS's specialty, credentialed provider network.
- Immediate Critical Incident Services.
- Entire household is eligible.

Unlimited Human Resource and Management Consultation

- Assistance in policy and procedure development.
- Unlimited telephone consultation for proactive response to difficult situations.
- Unlimited access to online training modules.
- Supervisor training for intervention on problem behaviors after they have occurred.
- Follow-up and case management on all supervisor-referred members.
- Assistance with formal re-entry into the workplace.

Comprehensive Onsite and Online Training

- Annual employee orientations and supervisor training.
- Additional 4 designated hours of additional training and lunch and learns included.
- Onsite leadership trainings for supervisors and managers.
- Unlimited access to a suite of over 80 online employee and manager training modules.

Proactive Account Management

- North Dakota based account management, including a local clinical and operational representative.
- Quarterly utilization reporting.

Provider Expertise and Selection

- Designated "Anchor" provider network.
- Access to local and national providers.
- Customized network development based on each Agency's needs.

Industry Leading Worklife and Online Resources

- Unlimited Legal and Financial consultation and web-based resources.
- Unlimited child and elder care consultation.
- Identity theft services.
- Online Health and Wellness tools and assessments.
- Telephonic and web-based Child and Eldercare resources and referrals.
- Robust selection of web-based self-help services on our internet portal.
- Unlimited online Work-Life and Wellness training and resources.

Customized Training and Promotional Campaign

- Program visibility and promotion customized at the worksite level.
- Online absence management tracking tool.
- Additional 4 designated hours of additional training and lunch and learns included.
- Onsite leadership trainings for supervisors and managers.
- Customized worklife web site to include your "look and feel"

**Let Live Well Solutions provide your organization
with resources for living well**

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Customer Driven

We offer you many enhanced features including, an expanded provider network, industry leading online worklife services, a custom branded web site and promotional materials, and a wealth of onsite and online training opportunities. Our program offers all the benefits of a local vendor combined with the resources of a national scale