

Resources for Living Well

Live Well Solutions, a North Dakota company, focuses on promoting resources for healthy living as well as improving productivity and the overall health of your organization, its employees as well as their family & household members.

Professional Short-Term Counseling Resources

- 24/7 access to Master's or Doctoral-level EAP Counselors telephonically for "in the moment support" via a designated toll-free number.
- Comprehensive assessments, triage, referrals, and follow-up services.
- 6 face-to-face or telephonic counseling visits per incident, per year delivered through Live Well Solution's specialty, credentialed provider network.
- Immediate Critical Incident Services.

Comprehensive Onsite and Online Training

- Annual employee orientations and supervisor training.
- Additional training and lunch and learn's included.
- Onsite leadership trainings for supervisors and managers.
- Unlimited access to a suite of over 80 online employee and manager training modules.
- Over 60 online webinars available on demand

Provider Expertise and Selection

- Designated "Anchor" provider network.
- Access to local and national providers.
- Customized network development based on each Agency's needs.

Industry Leading Work/Life and Online Resources

- Unlimited Legal and Financial consultation and web-based resources.
- Unlimited child and elder care consultation.
- Identity theft services.
- Online Health and Wellness tools and assessments.
- Telephonic and web-based Child and Eldercare resources and referrals.
- Robust selection of web-based services on our internet portal.
- www.livewellworklife.com
 - Click on "Living Well Resources"
 - Enter company code: LWS

***Let Live Well Solutions provide your organization
with resources for living well***

**Kyle Agre, Vice President Live Well Solutions
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Customer Driven

We offer you many enhanced features including, an expanded provider network, industry leading online worklife services, a custom web site and promotional materials, and a wealth of onsite and online training opportunities. Our program offers all the benefits of a local vendor combined with the resources of a national scale EAP



Unlimited Human Resource and Management Consultation

- Unlimited telephone consultation for proactive response to difficult situations.
- Unlimited access to online training modules.
- Supervisor training for intervention on problem behaviors affecting the workplace.
- Follow-up and case management on all supervisor-referred members.

Proactive Account Management

- North Dakota based account management professional with over 24 years of experience in the Employee Assistance Program field
- Local clinical and operational representative.
- Utilization reporting.

Customized Promotional Campaign

- Program visibility and promotion customized at the worksite level.
- Promotional materials available in printed and electronic format
- Customized materials available to allow easy accessibility for employees, family and household members of your organization.
- Monthly EAP Tip Sheet and Poster coinciding with featured EAP website topic, customized with EAP contact and online log-in information sent to customer organizations

Summary

- 24/7/365 access to resources
- Short-term counseling resources with credentialed professional counselors
- Work/life resources; legal, financial, child care, elder care and daily living
- Comprehensive online resources including articles, audio & video clips, tools, assessments, self-study modules, webinars on a wide range of mental health, wellness, healthy living and work/life topics
- Unlimited supervisor consultation for work place matters
- On site training on a wide variety of topics
- Customized promotional materials
- Monthly electronic tip sheets and webinar posters customized to group

Please reach out with any questions or to discuss how Live Well Solutions' Employee Assistance Program services can help your organization.

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Customized promotional materials provided on monthly intervals allows opportunity for continued year-round promotion of the Employee Assistance Program resources to employees, family and household members.

Experienced account management professional provides one point of contact for all critical incident, onsite training, promotional or special program needs

